
Shopping With Us Is Safe

Ordering and paying for items with us is safe and secure. All of our pages requesting personal information are completed using a secure link. This means that the information (including your credit card number) you send to us is encrypted in such a way that other Internet users are prevented from viewing your information. Our site utilises the maximum level of encryption allowed by your browser.

Safe Technology: Our secure socket layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions.

To ensure that the information you send is safe the latest versions of popular browsers display a locked padlock image, in the grey bar at the bottom of your browser screen, to indicate you are browsing in a secure environment.

In the extremely unlikely event that your credit card details are compromised, we will refund in full any fraudulent charges to your card made through us.

Any order may be cancelled with no charge before despatch, or returned for refund if in acceptable condition. See below.*

The information you provide is used only for processing your order, and not passed to any other company, so you won't be bombarded with junk mail or spam.

We will only show up on your credit card statement as 'CDC', and all orders are sent under plain packaging to ensure your privacy.

In the unlikely event of there being a problem with your order, our friendly, female Customer Services staff will be happy to answer any queries and will do everything they can to help you.

[Click here for our telephone number and address.](#)

Transformation has been serving the TV / TS / TG community for 21 years, and has grown into a multinational company with shops throughout the UK and customers all over the world. We trade globally via the internet and mail order, and have established a reputation for quick and efficient service - our high stock levels ensured that last year we despatched 99.7% of orders within 2 working days.

[Click here for Customer Testimonials.](#)

Transformation has been in business for over 21 years now, and our customers are very important to us - please don't hesitate to contact us if you have any questions!

*Returns policy: You may return unused and unopened products within 7 days for alternative items, less postage costs. In the event of a product or item being faulty, defective items will be replaced with a similar or alternative item. N.B. US customers please do not return goods via UPS Delivery, if you are unsure please contact our Customer Services Department for more information.